

FOR IMMEDIATE RELEASE

Media Contact: Jim McDonald 602-321-3738
Website: [aps.com/newsroom](https://www.aps.com/newsroom)

August 18, 2020

Page 1 of 1

APS ASKS CUSTOMERS TO VOLUNTARILY CONSERVE ENERGY TODAY

PHOENIX – Given the extended heat wave in the western United States, APS is asking customers to conserve energy due to extreme energy demand that is driving usage higher throughout the region with today's high temperatures. Tucson Electric Power is making a similar request of its customers in southeast Arizona.

Because peak usage on the APS system usually occurs between 3 p.m. and 8 p.m., APS is asking customers to reduce their power usage particularly during this time. While it may be an inconvenience, APS suggests that customers:

- Raise thermostat settings to no lower than 80 degrees.
- Turn off extra lights and avoid use of discretionary major appliances such as clothes washers, dryers and dishwashers.
- Avoid operation of pool pumps.

Customers can find more ways to conserve energy online at www.aps.com, including [energy savings tips](#) for ongoing ways to manage electricity use and costs.

The APS system operates on a variety of generation resources, and this diverse energy mix has been hard at work through this heat wave to help meet customers' energy needs. With the whole region experiencing extreme temperatures, the demand for electricity may approach the full capacity of supply available, which is why each customer taking steps to use less power will make a difference toward preventing any service interruptions.

On July 30, APS customers set an all-time record peak demand for electricity of 7,659 megawatts, eclipsing the previous record of 7,363 megawatts set in June 2017. APS, Arizona's largest and longest-serving electricity utility, serves nearly 1.2 million customers in 11 of the state's 15 counties. With headquarters in Phoenix, APS is the principal subsidiary of [Pinnacle West Capital Corporation](#) (NYSE: PNW).